

What's Next for the Mobile Ecosystem?

A Transatlantic Discussion

19 May 2022 → ONLINE EVENT

techpolicytalks.com
#TechPolicyTalks

Your Virtual Event Guide

✓ Access to the event

- You should now have received your unique URL which will take you directly to the event platform.
- If you have any issues with access, please email techpolicytalks@forum-europe.com or call +44 (0) 7940 587 881

✓ Have your tech ready

- The platform uses WebRTC and works optimally on Google Chrome and Mozilla Firefox. It is also possible to use the latest version of Microsoft Edge.
- A laptop or computer should be used to be able to use all the interactive features, but the conference can also be watched on a phone or tablet.

✓ Join the event

- The platform will open at 14.00 CET, 30 minutes before the event is due to start. To gain access, please click on your unique access link that you have received.
- Use this time to fill out your profile so other delegates know a little about you. You can connect your Twitter account or LinkedIn profile here if you wish and upload a photo of yourself.
- You will find the schedule and speakers of the day displayed on the reception page. Once the event has begun, you will see the 'Tech Policy Talk' tab labelled 'LIVE': click to join.
- Be an active participant! Do not hesitate to respond to speakers and moderators'

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questions or to share your own questions and comments via the chat function.

✓ Troubleshooting

If you experience any technical difficulties, please do try the following:

- Are you using a media friendly browser? Our virtual event offering works best on Google Chrome and Mozilla Firefox but can also be accessed on the latest version of Microsoft Edge.
- Clear your browsing data - this can be done by pressing CTRL+SHIFT+DELETE.
- Refresh your browser, either by clicking the refresh button at the top of your browser page to the left of the address bar, or by hitting F5.
- Log out of Hopin, and log back in.
- Are you connected to the internet via WiFi? If possible, connect via a wired network, or ethernet cable. This will help to stabilize your connection.
- Close out of any other web browsers that you have open.
- Make sure your system is flash enabled.
- No sound from the broadcast? Check to make sure your tab is not muted by right clicking on the tab at the top of the page. Check your computer settings to ensure you're connected to the correct output speakers or headphones.

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Using the Platform

For this event, we are using the industry leading platform, Hopin.

Key tools & spaces include:

<u>STAGE</u>	<u>CHAT</u>	<u>PEOPLE</u>
The main stage labelled 'Tech Policy Talk' will host the session.	The 'Chat' function is on the right of your screen. The 'Tech Policy Talk' tab should be used during the session for questions and comments, whilst the 'Event' tab is for general announcements. The 'direct messages' area is accessible via the 'plane' icon on the top right of your screen – it will show you private messages sent to you by other attendees	The 'People' tab will show you who is registered for the event, and a green dot beside their name indicates that they are online presently. Click on someone to find out more information, start a private chat, or invite them to an on-platform meeting.