

Organised by



The 2nd Consumer Rights Directive Forum

Gaining Trust in the Internal Market?

A half day policy debate



Wednesday 2nd June 2010 . **Stanhope Hotel** . **Brussels**

Speakers Include

Viviane Reding, Vice President and European Commissioner for Justice, Fundamental Rights and Citizenship

Malcolm Harbour, Chair Internal Market and Consumer Protection, Member, The European Parliament

Monique Goyens, Secretary General, BEUC
Evelyne Gebhardt, Shadow Rapporteur for Consumer Rights Directive, Member of the European Parliament

Michael Aendenhof, Counsellor for Consumer Affairs, Permanent Representation of Belgium to the EU and next EU Presidency

Sponsored by



Knowledge Partner



Media Partners



Contact - James Wilmott
T : +44 (0)2920 783 022
E : james.wilmott@forum-europe.com

www.forum-europe.com

www.consumer-rights-directive.eu



The 2nd Consumer Rights Directive Forum Gaining Trust in the Internal Market?

Wednesday 2nd June 2010 . Stanhope Hotel, Brussels

Background

On the 2nd June 2010 in Brussels, Forum Europe will organise a second conference on the Consumer Rights Directive, the highly controversial and wide reaching proposal currently making its way through the EU legislative process.

Further information can be found below and also online at www.consumer-rights-directive.eu.

Alternatively, please contact James Wilmott on: T. +44 (0)2920 783 022 E. james.wilmott@forum-europe.com

Speakers Include



Viviane Reding,
Vice President and
European Commissioner
for Justice, Fundamental
Rights and Citizenship



Malcolm Harbour,
Chair Internal Market and
Consumer Protection,
Member, The European
Parliament



Monique Goyens,
Secretary General, BEUC



Michael Aendenhof,
Counsellor for Consumer
Affairs, Permanent
Representation of Belgium
to the EU and next EU
Presidency



Evelyne Gebhardt,
Shadow Rapporteur for
Consumer Rights Directive,
Member of the European
Parliament

Conference Agenda

13:30 - 14:00 Registration of participants

14:00 - 14:40 Keynote Speech

14:40 - 15:30 Session 1: Will the final Consumer Rights Directive meet stakeholder expectations?

15:30 - 15:45 Coffee Break

15:45 - 16:05 Keynote Address

16:05 - 17:00 Session 2: Harmonisation of contract and marketing law: necessary or a step too far?

17:00 End of Conference

Contact - James Wilmott / T : +44 (0)2920 783 022 / E : james.wilmott@forum-europe.com

www.consumer-rights-directive.eu



The 2nd Consumer Rights Directive Forum - Gaining Trust in the Internal Market?

Wednesday 2nd June 2010 / Stanhope Hotel, Brussels Fax form to +44 (0) 2920 668 992

Registration Form BLOCK CAPITALS PLEASE

Organisation: _____

Delegate Details

Title: _____ First Name: _____ Family Name: _____

Job Title: _____

E-mail: _____

Please ensure that details above are legible as they will be used for your delegate badges. We will confirm your booking via e-mail within 48 hours. If you have not heard from us during this time, please call us on +44 (0) 2920 783 022.

Postal Address: _____

Postcode: _____

Tel No: _____ Fax No: _____

Special Dietary Requirements: _____

Standard Rate: _____ Reduced Rate: _____
Full €95 Full €80

European Commission/Parliament, Press: FREE

Reduced rate open to delegates attending from not-for-profit NGOs and associations, Diplomatic Missions and Academia/Students. All prices exclude Belgian VAT @21%

Please charge me in €Euros £GBP

Discount Code: (if applicable) _____ Purchase Order No: (if applicable) _____

Payment I wish to pay by:

Credit card payment: please charge my

Visa Mastercard AMEX

Card No: _____ Expiry: _____ Card Security No. _____

Cardholder's Name: _____

Cardholder's Signature: _____

Card Billing Address: _____

Invoice/bank transfer:

Lloyds TSB Bank, 1 Queen Street, Cardiff, UK CF10 2AG

IBAN Number for EUROS: GB79 LOYD 3096 9186 2438 71

Euro Account Number: 86243871 Sort Code: 30-96-91

IBAN Number for GBP Sterling: GB79 LOYD 3096 9103 5242 84

GBP Account Number: 3573951 Sort Code: 30-96-91

SWIFT / BIC Code: LOYD GB 21217

Cheque:

Made payable to Epsilon Events Ltd.

Authorised by:

Invoice Name: _____ Signature: _____

Invoice Address: (if different to postal address above) _____

How to Book

Online

www.consumer-rights-directive.eu

Phone +44 (0) 2920 783 022

Fax +44 (0) 2920 668 992

Post

Complete this form and send it to:
Forum Europe, 2 - 4 Second Floor, High St.
Arcade Chambers, Cardiff, CF10 1BE, UK

Venue

Venue: Stanhope Hotel, Brussels

Address: Rue du Commerce 9, B-1000 Brussels

Tel: +32 2 506 91 11

Fax: +32 2 512 1708

All delegates will be sent detailed instructions of how to reach the venue prior to the event.

Accommodation

We have negotiated preferential rates with a number of local hotels and will send you details of these on receipt of your completed registration form.

We will send you an e-mail to confirm your registration for this event and will invoice you appropriately.

Terms & Conditions

A full refund will be given on cancellations up to 21st April subject to a €30 fee to cover administrative costs. After this date refunds are not possible, however substitutions can be made at any time. It may be necessary to alter the proceedings of the event. Forum Europe is not responsible for any fees or costs incurred by registrants in the case of such alterations. In the unlikely instance of the event being cancelled, Forum Europe reserves the right to transfer the booking to another conference to be held within the following 12 months, or alternatively issue a voucher for the same amount to a same sector event to be held within the following 12 months. Should a replacement event not be organised, a full refund will be given. The client hereby indemnifies and holds Forum Europe harmless from and against any and all costs, damages and expenses, including legal fees, which are incurred by the client. The validity and performance of this shall be governed by applicable laws in Wales and England. Personal data is collected in accordance with the data protection act 1998. If you do not wish your details to be passed on to carefully selected parties, please tick here

If you are registering from outside the EU, payment is required when booking. Visa letters can only be issued upon receipt of payment for conference ticket.

Forum Europe

2 - 4 Second Floor,
High Street Arcade Chambers,
Cardiff
CF10 1BE
UK

T: +44 (0) 2920 783 022

F: +44 (0) 2920 668 992

E: james.wilmott@forum-europe.com

W: www.forum-europe.com